

No Cloning

- 13. The campus is safe and secure for all students. +
- 14. My academic advisor is knowledgeable about my program requirements. +
- 20. Students are made to feel welcome here. +
- 28. This campus provides online access to services I need.
- 29. There are convenient ways of paying my school bill. +
- 41. Campus item: The Learning Advising Center is a helpful resource.

Challenges

- 2. Classes are scheduled at times that are convenient for me.
- 25. Faculty provide timely feedback about my academic progress.
- 1. The campus staff are caring and helpful.
- 34. Faculty are usually available to students outside of class (During office hours, by phone, or by email).
- 8. The quality of instruction I receive in most of my classes is excellent -
- 9. I am able to register for the classes I need with few conflicts.
- 16. My advisor helps me apply my program of study to career goals +
- 40. There are sufficient courses within my program of study available each term.
- 46. Campus item: CMCC's current online course offerings meet my needs.

Benchmarks

Higher Satisfaction

- 3. My academic advisor is available when I need help.
- 29. There are convenient ways of paying my school bill.
- 32. I am able to take care of college-related business at times that are convenient for me.
- 16. My advisor helps me apply my program of study to career goals.
- 12. Faculty are fair and unbiased in their treatment of individual students.
- 36. Tuition paid is a worthwhile investment.
- 20. Students are made to feel welcome here.
- 13. The campus is safe and secure for all students.
- 14. My academic advisor is knowledgeable about my program requirements.

Lower Satisfaction

- 8. The quality of instruction I receive in most of my classes is excellent.

Higher Importance

- 3. My academic advisor is available when I need help.
- 14. My academic advisor is knowledgeable about my program requirements.